





# **AVG® Remote IT**

Our remote management tool helps you or your IT provider to be more proactive and productive when managing your network and devices. Stay informed and in control with in-depth event logs. Easily install or remove software, offer support, and solve problems with no interruptions to your employees - all remotely from any web browser!

# How does this benefit you?

## Easy access

Your IT provider can remotely connect to your company's PCs and network from a web browser anywhere in the world using our intuitive, web-based portal.

## **Quick fix**

Get your issues resolved quickly and remotely to reduce the costs of onsite IT visits and see comprehensive, at-a-glance event logs based on individual PC activity for closer and easier monitoring.

#### Resolve all issues at once

Multiple issues can be resolved simultaneously in order to provide fewer distractions to your employees.

#### **Shortcut buttons**

Easily wake, restart, or shutdown PCs remotely using our simple shortcut buttons.

#### **One-to-one chats**

Your IT provider can quickly connect to any of your employees to assist those who need help without disturbing anyone around them.

#### **Easy file transfers**

Transfer any type of file to and from PCs.

#### **Customizable resolution**

Change the user's screen resolution and color contrast for a better viewing experience.

#### Stay aware of your PC needs

You or your IT provider can receive real-time alerts when any of your devices are low on RAM or storage space, etc.

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